When accessing the facilities of the Support Portal it is only necessary to register or login for access to Client Area, Submit or View Tickets, Affiliates and Network Issues. All other elements are publicly accessible.

Please note that client login for the Support Portal is independant from the Joomla log in for this website. Site registration is for offers, limited video access and newsletter updates. Portal registration gives clients access to their hosting and products as well as being able to access their account details, profile and invoices. For your security we ask that you do not make your Joomla login match your Portal login.

We encourage all of our clients to make sure that they have adequate protection on their computer, especially a good firewall and anti-virus software.

With broadband being widespread across the globe it is now considered that within 20 minutes of attaching a computer to the Internet via broadband, there will be at least one attempt to breach security.

If you consider the amount of time and energy that goes into setting up a website and it gets hacked all for the sake of saving £45 on security software you can see why it is so important to make that investment. This becomes even more important if your site has any ecommerce aspect as customers will be concerned over the safety of their data if you have already been hacked. At present we currently run Kaspersky on all of our PCs and we have been very happy with the results.